



**PRODUCT MANAGER: D1
(12 MONTHS CONTRACT)**

**ITHALA SOC LIMITED
DURBAN SERVICES CENTRE
REFERENCE NUMBER: SM22019**

The purpose of this role is lead product development and management activities within the Bank and outside vendors to expeditiously deliver and promote quality products to the marketplace. The successful incumbent will be responsible for electronic payments products and services from concept stage to launch and post implementation support.

- Develop and implement the Go- to market strategy based on the bank's goals and objectives.
- Champion and drive the implementation of electronic payment and prestige interplay strategies.
- Manage existing product lines, ensuring that state-of-the-art technology is applied to delivery systems.
- Analyze and evaluate new concepts determine feasibility and market potential.
- Maintain an awareness of major industry trends and evaluate enhancement opportunities by monitoring customer satisfaction.
- Identify, charter and lead strategy projects to evaluate and provide direction for innovative growth opportunities that leverage technology trends, market trends, and integrated solutions
- Make strategic recommendations to management through presentation of proposals that analyze internal operating procedures, user groups and customer trends, pricing cost and internal/external technology and procedures needed to effect change
- Translate strategic change initiatives into tactical action plans for roll out in all divisions within the bank.
- Manage product specification, cost, quality, delivery, and data integrity as it relates to assigned products.

The following minimum requirements must be met in order to be considered for this position:

- 3 Year National diploma or Bachelor's degree in Information technology, Accounting or Economics is preferred
- Must have acquired RE5
- Minimum 4 years' experience as a Business Analyst or Product Manager in the IT or banking industry.
- Minimum of 5 years professional experience in Banking, Fintechs, or Payments



- Experience in implementation of solutions within consumer and/or commercial banking.
- In-depth understanding of Agile methodologies & disciplines
- An enthusiastic self-starter who looks for new ways of working, explores best practices and delivers imaginative approaches to communication challenges
- Exceptional verbal and written communication skills and comfortable working with and coaching teams.
- Product Management (P&L, Monetisation) and working with Big Data
- Functional understanding of payment streams (PASA).
- Demonstrable high levels of integrity and desire to make a positive impact within the business and society.

ITHALA EMBRACES THE PRINCIPLES OF THE EMPLOYMENT EQUITY ACT.

CLOSING DATE: 04 MAY 2022

INTERESTED APPLICANTS MUST FORWARD A DETAILED CV; CERTIFIED COPIES OF QUALIFICATIONS AND ID DOCUMENT BY E-MAIL TO: HR_recruitment1@ithala.co.za

KINDLY ALSO INCLUDE A MOTIVATION OF HOW YOU MEET EACH OF THE ENTRY REQUIREMENTS LISTED ABOVE AND QUOTE THE REFERENCE NUMBER FOR THE POSITION.

PLEASE NOTE:

- **LATE APPLICATIONS AND APPLICATIONS WITH NO REFERENCE NUMBER WILL NOT BE CONSIDERED.**
- **E-MAIL USERS ARE REQUESTED TO SET THE DELIVERY OPTION ON BOTH “RETURN RECEIPT” AND “CONFIRM DELIVERY”.**
- **CORRESPONDENCE WILL BE LIMITED TO SHORT-LISTED CANDIDATES.**
- **ALL SHORT-LISTED APPLICANTS WILL BE SUBJECTED TO ASSESSMENTS, REFERENCE AND CREDIT CHECKS.**
- **IF YOU HAVE NOT BEEN CONTACTED WITHIN 1 MONTH OF CLOSING DATE OF THE ADVERTISEMENT, PLEASE ACCEPT THAT YOUR APPLICATION HAS BEEN UNSUCCESSFUL.**
- **PERSONAL INFORMATION THAT IS COLLECTED IS PROCESSED LAWFULLY IN TERMS OF POPIA.**